Dixon House, 10 Dixon Way, Lincoln, LN6 7XN

July 2020

Dear Parent,

Welcome to **uniform-direct**.com

We are proud to have been selected as the new uniform provider for your school. The chosen uniform for Ravensden Primary School will be available online for parents to order from 10th July 2020.

Ordering online is very simple. Just visit **www.uniform-direct.com** then to 'Select Your School' and 'Primary and Junior Schools' and select 'R' to find uniform approved by your school.

If you need to contact us, you can e-mail us directly at customerservices@uniform-direct.com or call us on 01522 568865.

- Orders despatched 3 to 5 working days from order direct to parents between October and May, 10 days or longer between June and September.
- Postage flat fee of £3.96 for any number of items – Currently free over £25 spent.
- Customer returns are free by postage paid label – please contact **customerservices@uniform-direct.com** and quote your order number
- Customers without internet access may call us to place their order.

(Office hours only Monday to Friday)

We are committed to providing an excellent customer experience and we ask that you order early for delivery to home ready for children to wear in September.

We look forward to welcoming you to our website, and hope that you will visit us many times during your child's school years.

Kind Regards

Customer Services Team
Uniform Direct ®
http://www.uniform-direct.com/
customerservices@uniform-direct.com